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Global-Mark P/L

Management Document G-50

Title:

Quality Management System Certification

Type of Document:

Program Information Brochure



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This document is External



Document Information and Revision History

Document Number	G-50
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Current Revision Author(s)	Maria Michoux

Revision History

Revision	Date	Author(s)	Notes
1	15/1/2005	Maria Michoux	Original Release
2	3/3/2005	Herve Michoux	Incorporate IAF Guidance on the application of ISO9001:2000
3	28/6/2005	Jessica Chung	Updated to fix typographical errors
4	15/10/05	David Pilbrough	Certification" after "ISO 9001" in the text in Clause 3 and a spelling error
5	11/6/2008	Herve Michoux	Updated logo and ISO17021 requirements
6	21/3/2014	Maria Michoux	Updated to new template and style & grammar
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1 WHY DO WE HAVE THIS DOCUMENT

This document describes the Certification Program offered by Global-Mark Pty Ltd to Clients seeking Quality Management Systems Certification. This document is subject to change without notice. The latest version is on our web site: www.global-mark.com.au.

2 OVERVIEW

ISO9001 is the super-star of all compliance programs. Since its release in the 1980's ISO9001 has become the most used and published standard in the world. It has been accepted and adopted "as is" by most industrialised countries in the world and is very much a passport to trade.

ISO9001 is often used as a Supply Management tool, where purchasers seek to have confidence in their supplier or potential supplier's ability to deliver quality. This in turn saves the purchaser and the supplier from having time consuming and expensive second party audits.

Given that ISO9001 is the Management System Standard to achieve International acceptance, many of the new compliance programs are based on the principles and structure of ISO9001 e.g. ISO 14001.



3 IN SIMPLE TERMS

In essence ISO9001 Certification reflects an Organisation's commitment to quality, leadership, systems and the sound and stable processes which can deliver consistently safe products or services that meet their customers' expectations.

Program Summary Card	
Issue	Program Rules/Comments
Standard	ISO 9001
Any other relevant documentation	Nil
Target Audience	Any Company
Global-Mark output document	Certificate of Approval
Other Global-Mark output document	Certification Schedule (used if all the information does not fit on the Certificate of Approval)
Certificate Validity Period	3 years
Certification Mark that can be used by the Client	Global-Mark® Quality Management ISO9001
Can this mark be used on product?	No
Periodicity of Post-certification Reviews?	6, 9, 9, 12 (then stays at 12) monthly
Periodicity of Re-certification Review	3 years
Steps to and Post-certification	
Application	✓
Document Review	✓
Pre-certification Review (Stage 1)	✓ (can include a doc review)
Certification Review (Stage 2)	✓
Technical File Review	Nil
Follow-up Review	✓
Post-certification Review	✓
Re-certification Review	✓



If you care about your clients, you are organised and you can prove it, ISO9001 Certification should be a simple, yet important step. Certification will assist you to prove and demonstrate that you have sound systems, and you are keeping them up-to-date, and in continued compliance.

4 SPECIFIC PROGRAM CONDITIONS

4.1 OUTSOURCING DESIGN ACTIVITIES

If your organisation outsources design and development activity, the design requirements (clause 7.3) of the standard cannot be excluded, and we will expect you to have controls in place to demonstrate that you are responsible and have controls for and on the design and development process.

The design function must relate to the design of the products which are within the scope of certification.

4.2 SCOPE OF CERTIFICATION IF YOUR ORGANISATION IS RESPONSIBLE FOR THE DESIGN AND DEVELOPMENT PROCESS

If this is the case, the scope of certification on your certificate must include: "design of...", "development of ...", or "design and development of ..."

5 WHAT DOCUMENTS/RECORDS ARE NEEDED TO UNDERSTAND THIS PROGRAM

In order to understand our Program you should also access and be aware of the following documents:

- G-00: Welcome Pack
- MSP-00: Introduction to our Management Systems
- MSP-01: Nomenclature and Definitions
- MSP-24 Appeals

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